

# 2024 PROPERTY TAX GUIDE



City of Alpharetta Finance Department PO Box 117022

Atlanta, GA 30368-7022 Phone: 678-297-6060 Fax: 678-297-6061

Email: taxes@alpharetta.ga.us

www.alpharetta.ga.us

**GENERAL INFORMATION** Ad valorem taxes, more commonly known as property taxes, are levied for the maintenance and operations of the City. Property taxes are also levied for certain public improvements funded by voter approved general obligation debt (bonds). The basis for ad valorem taxation is the fair market value, as determined by the Fulton County Board of Assessors. The tax is levied on the assessed value of the property which is established at 40% of the fair market value (unless otherwise specified by law). The amount of tax is determined by the tax millage rate.

The City of Alpharetta Finance Department is responsible for the billing and collection of property taxes for our municipality and relies solely on the Fulton County Board of Assessors for tax information that pertains to property owners, fair market and assessed values, and property/billing addresses.

**MILLAGE RATE** The City's millage rate for 2024 (fiscal year 2025) is the same as the prior year at 5.750 mills and includes 5.01 mills for general government (i.e. operations and recurring capital) and 0.74 mills for debt service on voter approved bonds.

**RESIDENTIAL TAX REDUCTION INITIATIVES** The City provides multiple homestead exemptions that save our homeowners over \$10 million annually and goes great lengths in keeping Alpharetta an affordable place to live and raise a family.

## Homestead Eligibility:

• Property owners must own and occupy their home as their permanent residence as of January 1st of the current year.

## **Homestead Exemptions:**

- Floating Homestead Exemption that caps the taxable value growth at the lower of 3% or CPI;
- Basic Homestead Exemption of \$45,000 off the assessed value (does not apply to debt service property tax levy);
- Senior Basic Exemption of \$25,000 to residents age 65 or older as of January 1st (applies to entire property tax levy);
- Senior Full Value Exemption available to residents age 70 or older as of January 1st who meet certain income requirements (applies to entire property tax levy).

# **Homestead Applications:**

- Applications for homestead exemptions may be submitted any time during the year.
- Applications received on or before April 1st are eligible for a current year homestead exemption.
- Basic homestead exemption and county senior exemption applications must be filed with the Fulton County Board of Assessors at 11575 Maxwell Road, Alpharetta, GA 30004. Floating homestead exemptions will apply automatically to properties with a homestead exemption in place.
- Alpharetta senior exemption applications must be filed with the City of Alpharetta, Finance Department at 2 Park Plaza, Alpharetta, GA 30009-0349.

# UNDERSTANDING YOUR 2024 TAX BILL

#### 1. Account Number

Unique numerical identifier for your property within the City's financial system. You may utilize this number to access property tax records on our website. This number is also helpful when contacting the City's customer service team.

#### 2. Property Owner

The owner of record as of January 1st of the tax year. The tax year is from January 1st through December 31st. If the property was purchased after January 1st, the new owner's name will not appear in the records until the following tax year.

#### 3. Property Address

Legal description of your property as provided by the Fulton County Board of Assessors. It is the responsibility of the taxpayer to identify discrepancies in their property's legal description.

#### 4. Parcel Identification

Primary numerical identifier for your property within the tax records of Fulton County and the City.

#### 5. Fair Market and Assessed Values

Fair market value is an estimate of the market value of your property as determined by the Fulton County Board of Assessors. The assessed value of your property is equal to 40% of the fair market value. Property taxes are calculated by multiplying a millage rate (discussed below) by the assessed value (less any adjustments for exemptions).



# 6. Credits and Exemptions

Authorized exemption offered by the City (e.g. homestead exemption) that reduces your property's assessed value.

#### 7. Levies

Distribution of property taxes among Bonded Debt (BND DEBT), Local Option Sales Tax (L.O.S.T.), and General Government (GEN GOVT).

#### 8. Millage Rates

Rates used to determine the total amount of taxes due. The millage rate is set by the City annually through adoption of an Ordinance at publicly advertised City Council meetings.

#### 9. Remittance Stub

Return this stub along with your payment. Accounts not paid by the due date will incur interest charges and may incur penalties. Please refer to the reverse side of this pamphlet for more information.

# When are the City of Alpharetta property taxes due?

Current year property taxes are due on December 1st. Prior year property taxes are due immediately.

## How can I change the mailing address on my tax bill?

Submit a written request to the Fulton County Board of Tax Assessors online at www.fultonassessor.org (access the *Online Filing* tab) or by mailing your request to the Fulton County Board of Tax Assessors, Homestead and Return Division, 235 Peachtree Street NE, Suite 1100, Atlanta, GA 30303. You also may also submit your request in person at the Fulton County Board of Assessors' Alpharetta Service Center located at 11575 Maxwell Road, Alpharetta, GA 30004.

## How can I appeal my property value?

You may appeal to the Fulton County Board of Assessors. For more information on filing an appeal or return, please contact the Assessors' Office at 404-612-6440. If you filed an appeal against your property assessment, you are still required to pay the bill by the due date. Once the Fulton County Board of Assessors or Board of Equalization makes a final decision on your appeal, the City will record the new value and process any resulting billing adjustments/refunds after retrieving the information from the County.

## How can I pay my taxes?

For your convenience, you may pay by any of the following methods:

Online: www.alpharetta.ga.us

You can access the City's website for Property Taxes (information and payments) through your smartphone with this QR-Code.



By phone: 678-297-6060 (option 0)

By mail: PO Box 117022

Atlanta, GA 30368-7022

Please make check(s) payable to City of Alpharetta

In person: Alpharetta City Hall

Finance Department

2 Park Plaza

Monday - Thursday, 8:30am-5:00pm

Friday 8:30am-4:30pm

# What methods of payments are accepted?

Cash, check, money order, certified check, or credit card (Visa, MasterCard, or American Express).

# My mortgage company is responsible for paying my property taxes, what do I need to do?

Forward a copy of the tax bill to your mortgage company to ensure there will be no delay in payment processing.

#### Is there a penalty for late payment?

Accounts not paid by the due date will accrue interest monthly at an annualized rate equal to the bank prime loan rate (posted by the Board of Governors of the Federal Reserve System) plus 3% until the taxes are paid in full. For the purposes of this interest calculation, any period of less than one month shall be considered to be one month.

In addition, a 5% penalty on the unpaid taxes will be imposed every 120 days after the due date up to the maximum amounts allowed by law (aggregate amount of penalties shall not exceed 20% of the principal amount of the taxes originally due).

Penalty and interest charges shall not be waived, regardless of the reason for the delinquent payment.

# What should I do if I closed my business or sold a piece of personal property (boats, equipment, etc.) during the tax year?

If you closed your business or the personal property was sold after January 1st of the current year, the tax is still due. You must also notify Fulton County Board of Assessors at 404-612-6440 (option 2, then 1) that the property closed or sold after January 1st.

# What happens if I have a returned check for my property tax payment?

A return check fee equal to the greater of \$25.00 or 5% of the check value will be assessed.

# What happens if I do not pay my City property taxes?

Any unpaid property taxes will be subject to the issuance of a FiFa (lien) in accordance with O.C.G.A. §48-3-3, which may result in the sale of a FiFa. Addition-



#### **CONTACT INFORMATION**

#### CITY OF ALPHARETTA

City of Alpharetta Customer Service . .678-297-6060, opt. 0 Senior homestead exemptions . . . .678-297-6060, opt. 0

#### **FULTON COUNTY**

Board of Assessors	
Basic homestead exempti	ons404-612-6440, opt. 4
Real Estate	
Personal property	404-612-6440, opt. 2, then 1
Tax Commissioner	

#### **IMPORTANT TAX REMINDERS**

Homestead Application Deadline	.April	1 st
Current Year Taxes DueDec	ember	1 st

ally, unpaid personal property taxes may result in the revocation of your business license and, if applicable, may prevent participation in City functions.

## What is a temporary tax bill?

Properties under appeal will receive a "Temporary Tax Bill" with a value set at the higher of your return value or 100%/85% (depending on your selection made at time of your appeal) of the value proposed by the Fulton County Board of Assessors. You are required to pay this bill by the due date in order to avoid penalty, interest, or tax lien. A refund and/or adjusted bill will be provided after the appeal is settled.

# How can I get answers to other tax questions?

Check <u>www.alpharetta.ga.us</u> or contact the City's customer service team at 678-297-6060 (option 0). Our office is always ready to assist.